



Terms & Conditions for Hydrotest / Recertification

Please read our "Terms & Conditions" below. You must agree to the terms outlined in this document for Velocity Paintball to accept your tank for the services you request. By signing the document below, you are agreeing to the terms and conditions. If there is no signature on the document you send in with your air system, we will be unable to perform any work.

NOTE: The Cylinder(s) MUST be empty prior to shipping to Velocity Paintball. Cylinder must have all decals, stickers, tank covers, etc., removed prior to shipment.

DO NOT REMOVE OR ATTEMPT TO REMOVE THE MANUFACTURERS LABEL!

I. If Cylinders are received with decals, stickers etc. Velocity Paintball will attempt to remove the decals, stickers etc. from the cylinder for an additional charge of \$5.00. Velocity Paintball reserves the right to decline testing a cylinder due to non-removal of labels, decals, etc. The cylinder will not be tested and customer is responsible for the return freight charge. VELOCITY PAINTBALL IS NOT RESPONSIBLE FOR CUSTOMER TANK COVERS OR ANY OTHER TANK ACCESSORY.

II. Velocity Paintball is not liable for damage that occurs to the valve/regulator or cylinder during removal process of the valve/regulator from the cylinder. Velocity Paintball will inspect the regulator "cylinder" threads (thread that screws into your cylinder) for damage. Velocity Paintball reserves the right to refuse installation of a regulator due to unsafe or damaged threads.

III. Customer is responsible for all shipping charges to Velocity Paintball. Customer is responsible for protecting the valve/regulator and cylinder from damage during the shipping process. Customer is responsible for filing damage claims with the shipper. Velocity Paintball accepts customer(s) valve/regulator and cylinder in "as is" condition when received at Velocity Paintball facility. Velocity Paintball is not responsible for damage claims related to shipping to and from our facility. All claims must be filed with the carrier by the customer.

IV. Velocity Paintball will deliver cylinders to the test facility. All cylinders will be tested per DOT CFR 49 and CGA requirements. Cylinders that fail DOT CFR 49 test requirements will be condemned in accordance with DOT CFR 49 and CGA requirements. The condemned cylinder and valve/regulator will be returned to the customer. Valve/regulator will NOT be installed on condemned cylinders. Condemned cylinders will be affixed with a tag signifying the tank as condemned.

V. REFUNDS ARE ISSUED ON CONDEMNED CYLINDERS not including freight to and from Velocity Paintball.

VI. Velocity Paintball will reinstall the regulator using a red thread locker.

NOTE: THE THREAD LOCKER IS NOT A PERMANENT SEALANT AND IS USED PRIMARILY TO HELP REDUCE THE REMOVAL OF THE REGULATOR FROM THE BOTTLE WITHOUT THE USE OF TOOLS. THIS IS FOR YOUR SAFETY AND WE RECOMMEND THE USE OF A THREAD LOCKER.

VII. Customer may elect NOT to have Velocity Paintball install the regulator. Velocity Paintball recommends that the customer have a qualified air smith install the valve/regulator to the cylinder. Velocity Paintball is not responsible for valve/regulator installation not performed by Velocity Paintball. Velocity Paintball is not responsible for the safe use of the valve/regulator and cylinder once they leave the Velocity Paintball location.

NOTE: VELOCITY PAINTBALL WILL NOT INSTALL A REGULATOR WHICH WE DETERMINE IS UNSAFE. ONE OF OUR AIR SMITHS WILL CONTACT YOU WITH INFORMATION REGARDING YOUR VALVE/REGULATOR.

VIII. Cylinders returned to Velocity Paintball for non-delivery will be held by Velocity Paintball until customer pays for return shipping charges. Velocity Paintball is not responsible for cylinders not claimed and paid for within 30 days.

PLEASE NOTE THAT VELOCITY SENDS BACK ALL HYDROS AND REPAIRS SIGNATURE REQUIRED WHICH WILL REQUIRE SOMEONE PRESENT AT TIME OF DELIVERY TO RECIEVE THE PACKAGE

Please ship your bottle to:
Velocity Paintball
8303 Clairemont Mesa Blvd Ste 106
San Diego, CA 92111

***YOU MUST WRITE "HYDRO" ON THE OUTSIDE OF THE BOX PRIOR TO SHIPPING IT TO US. ONCE SERVICES HAVE BEEN PERFORMED, WE WILL CALL YOU FOR YOU PAYMENT AT THE NUMBER YOU LIST ON THE CONTACT AND SERVICES FORM.**

CONTACT INFORMATION AND SERVICES FORM

First Name: _____ Last Name: _____

Street Address: _____

City: _____ State: _____ Zip/Postal Code: _____

Phone Number: _____

Signature: _____

Date: _____

HYDROTEST SERVICES

Tank Make: _____ Model: _____ Serial Number: _____

Regulator Make: _____ Model: _____

PAYMENT INFORMATION

Velocity Paintball accepts major credit cards (American Express, Visa, Mastercard, and Discover) as well as Paypal for payment. If you would like to pay by credit card, please supply us with the credit card number, expiration date, ccv code, as well as the billing address for the credit card. If you would like to pay using Paypal, please let us know which Paypal email to send the payment request to. Once services have been performed, we will charge your credit card or send you a Paypal payment request and once payment is made, we will ship your products back to you.

CREDIT CARD PAYMENTS

Credit Card Number: _____

Expiration Date: _____ CCV Code: _____

Billing Street Address1 : _____

Billing Street Address2 : _____

City: _____ State: _____ Zip Code: _____

Signature _____

PAYPAL PAYMENTS

Paypal Email Address: _____